

# Saudi Visa Bio App

User Manual

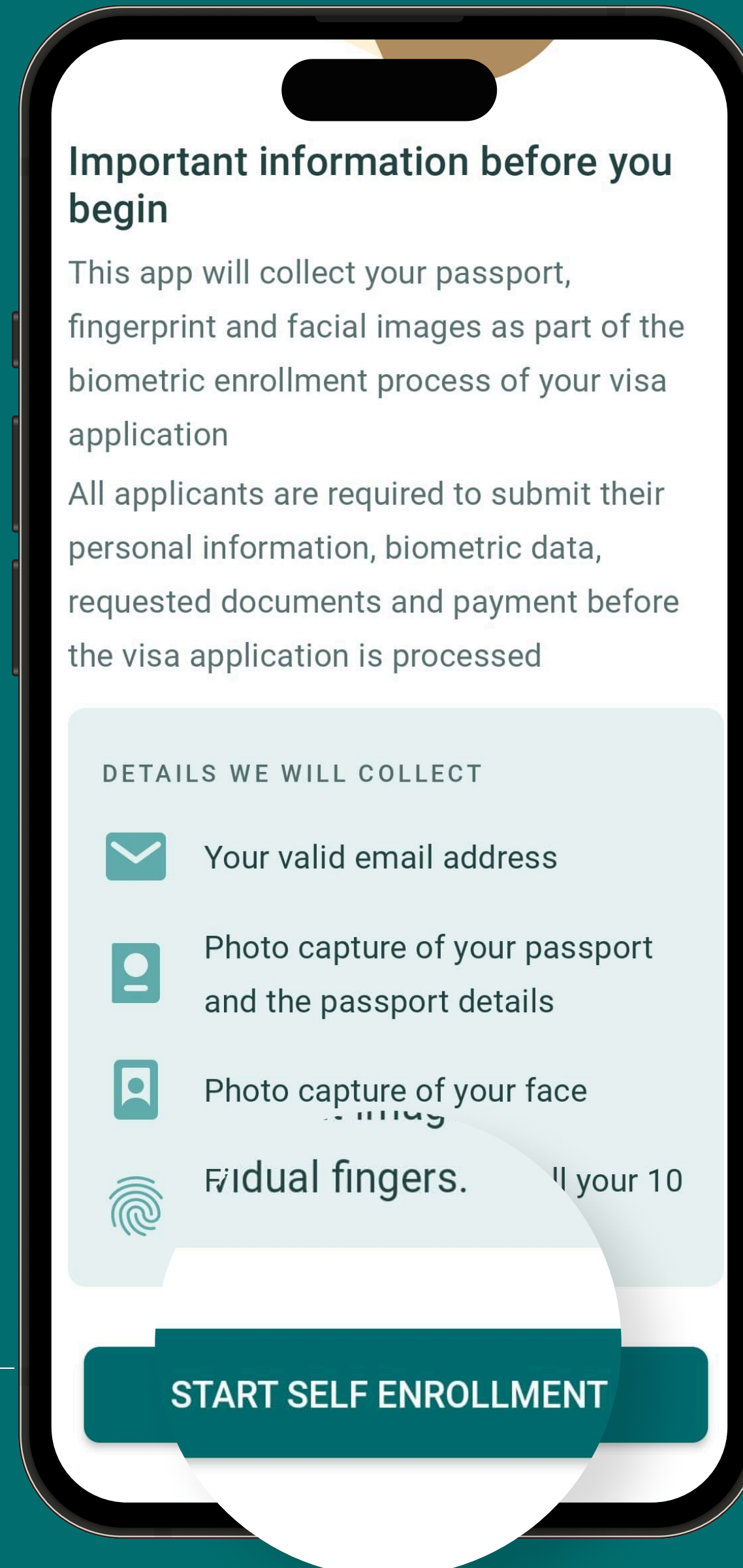




# 01

## Start Self Enrollment

1. From the main screen, click on **Start Self Enrollment**.

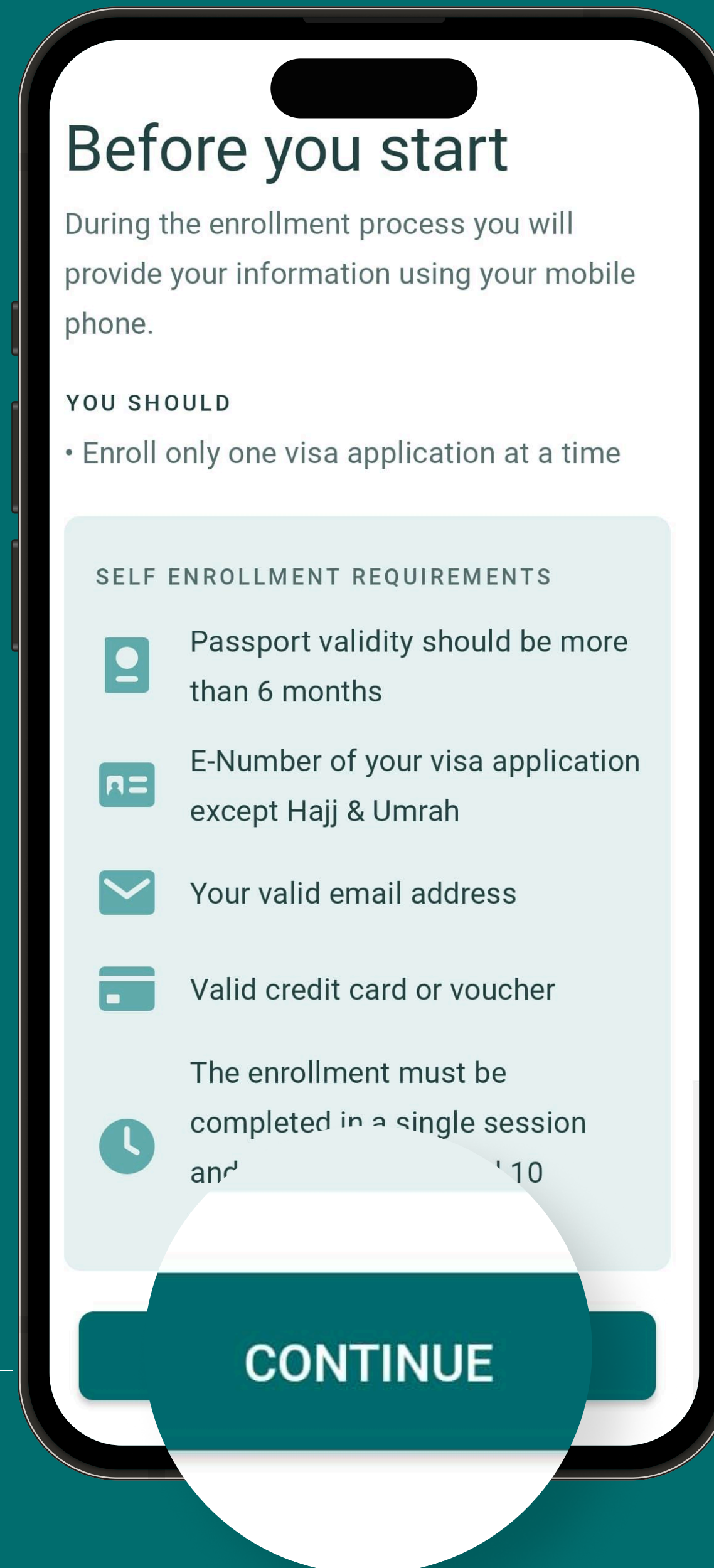




# 01

## Start Self Enrollment

2. Before you start, carefully read the requirements then click **Continue**.

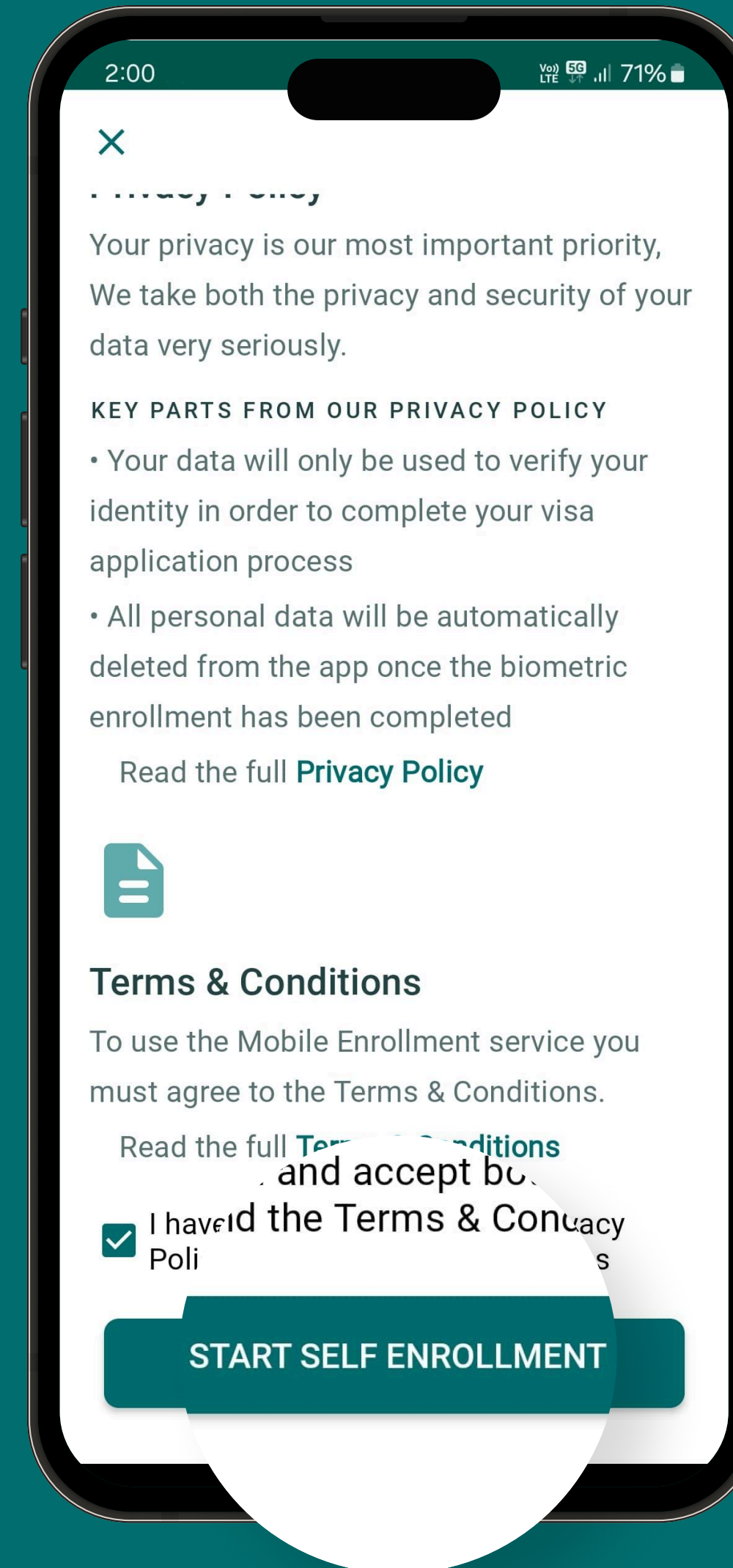
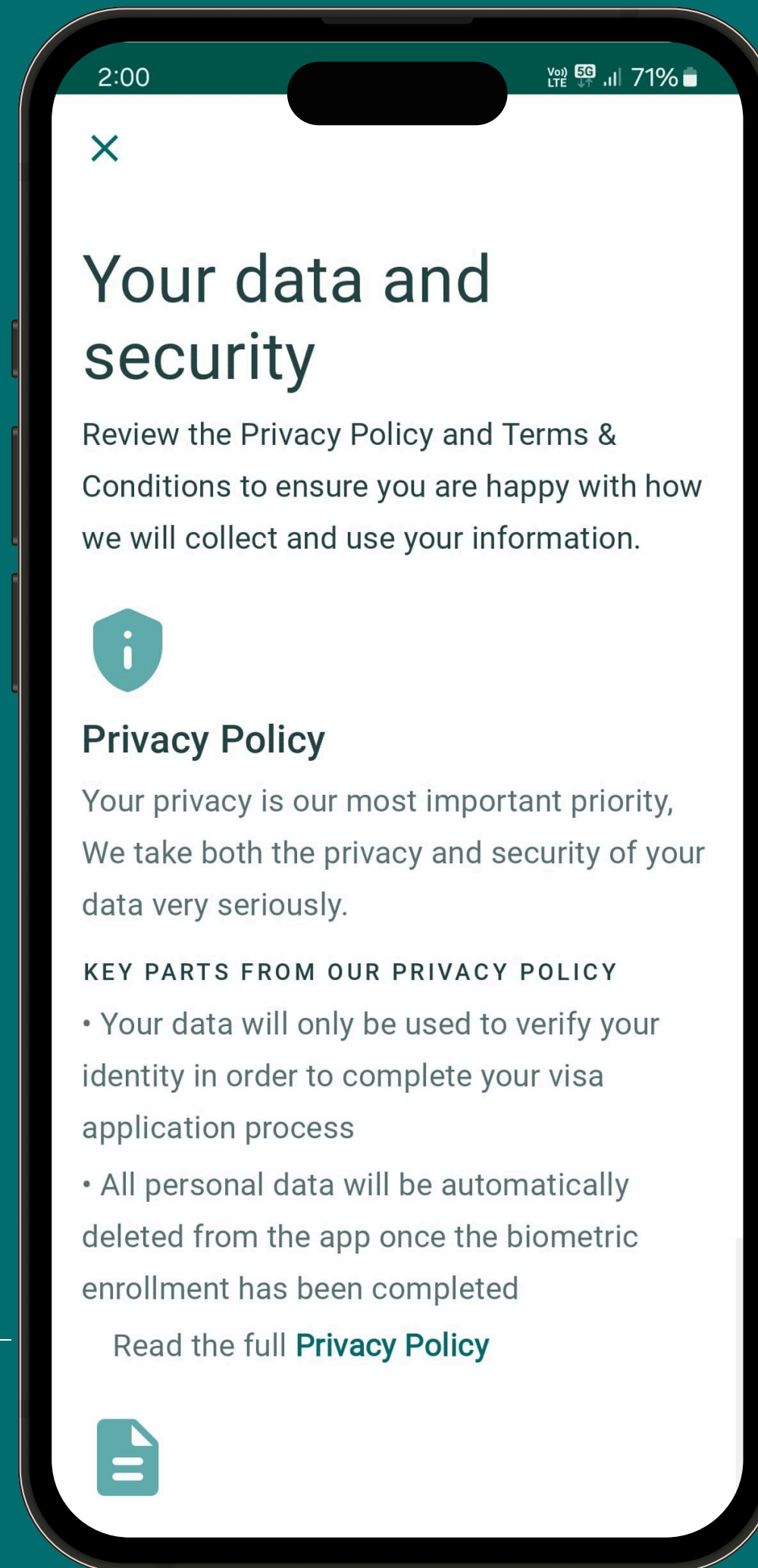




# 01

## Start Self Enrollment

3. Read and accept both the **privacy policy** and the **terms & conditions**.



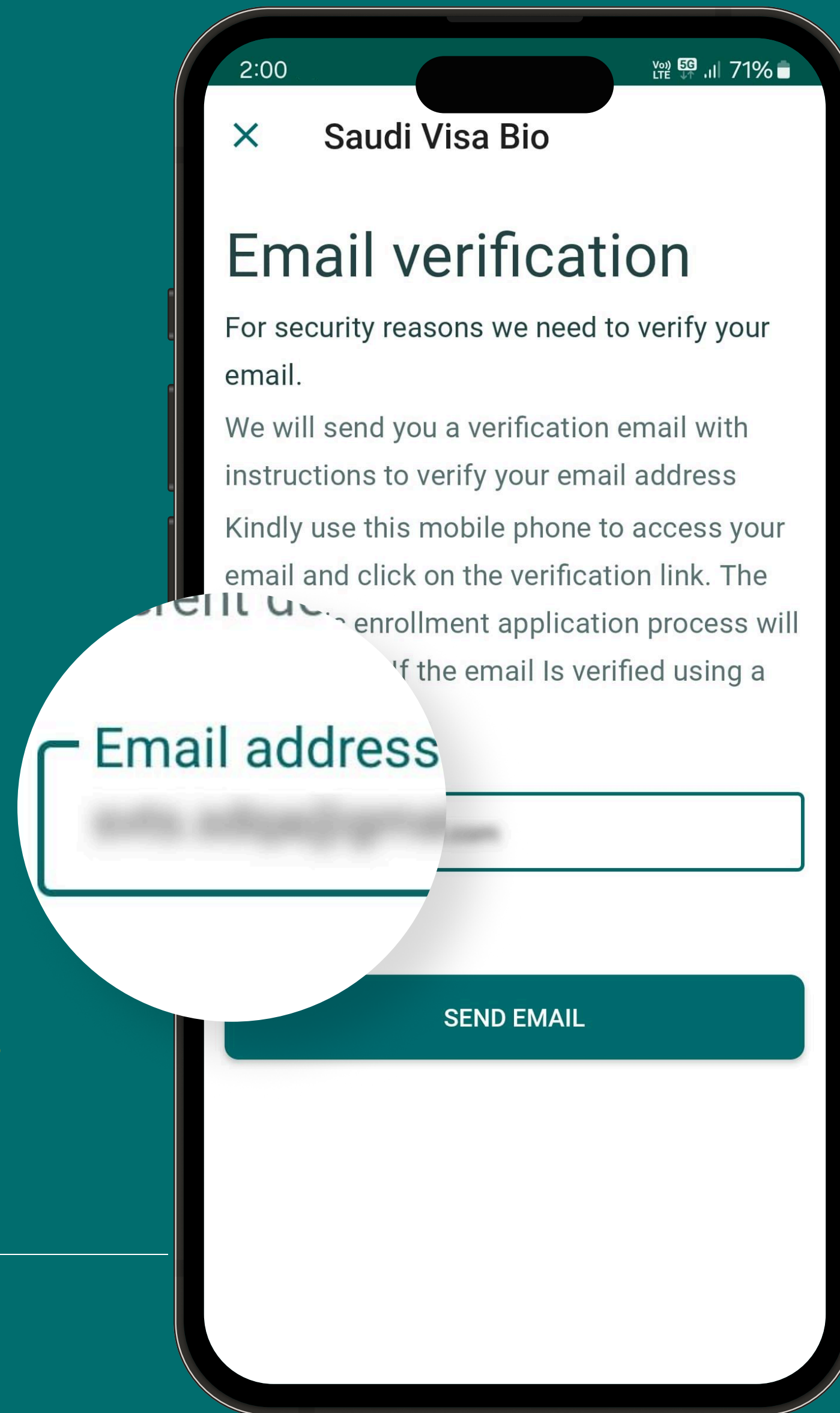
4. Proceed to **self-enrollment**.



# 02

## Email Verification

1. Enter your **email address** and verify your device through the link in email.





# 03

## Visa Application Details

1. Enter your **visa application details**.

2. Ensure that all the information is filled out correctly, then click **continue**.

2:00 VoLTE 5G 71%

✕

### Visa application details

Please enter your visa application details. All fields are required to submit the Biometric enrolment.

#### Visa Type

Select the visa type you are completing enrollment for.

Hajj

Umrah

Visa Issuing Embassy ▾

Umrah

Visa Issuing Embassy  
Bangladesh / Dhaka ▾

Please select the embassy that is closest to where you currently live.

#### Previous Visa

Have you been issued a visa to visit Saudi Arabia before?

No

Yes

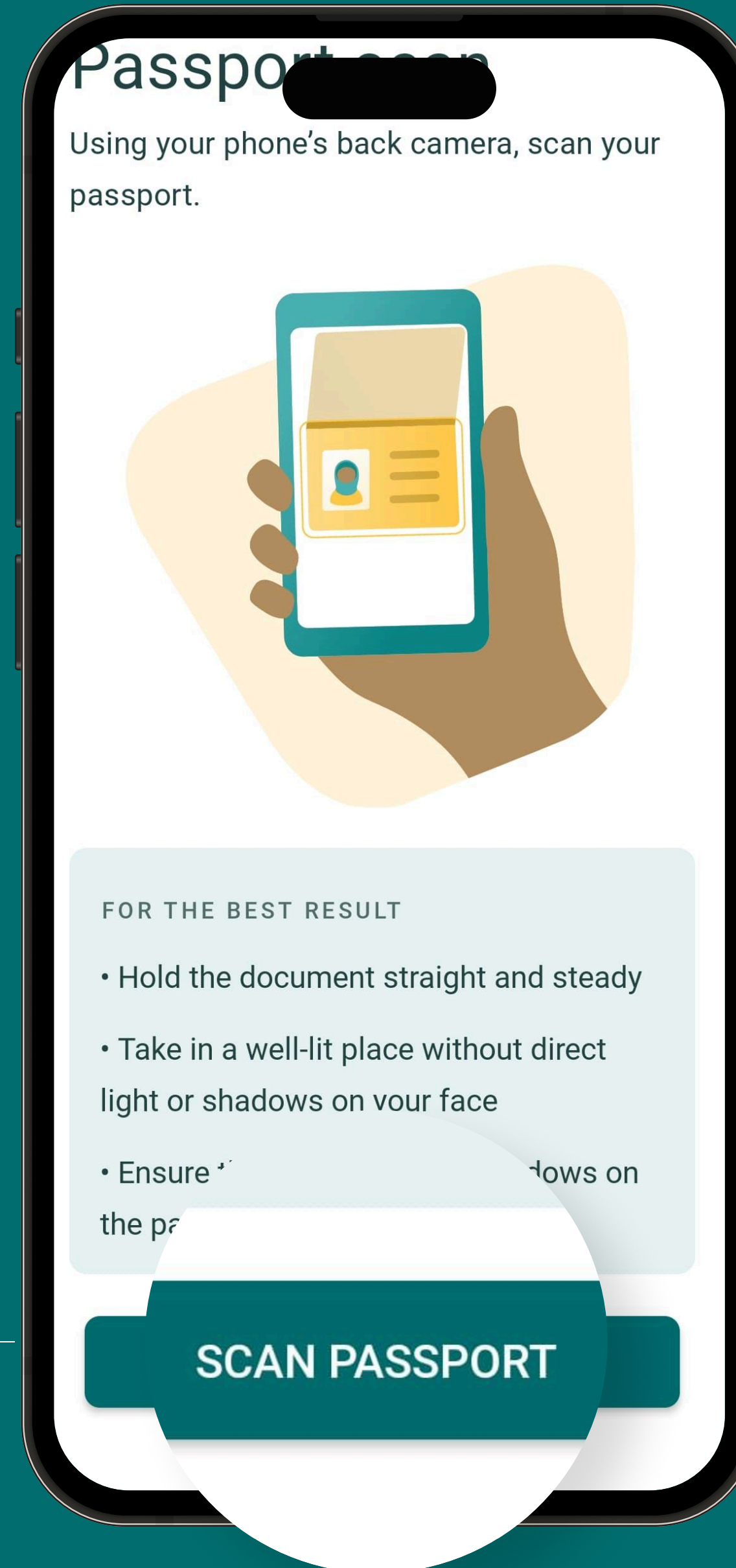
**CONTINUE**



# 04

## Scan Passport

1. Proceed to passport scanning by clicking **Scan Passport**.



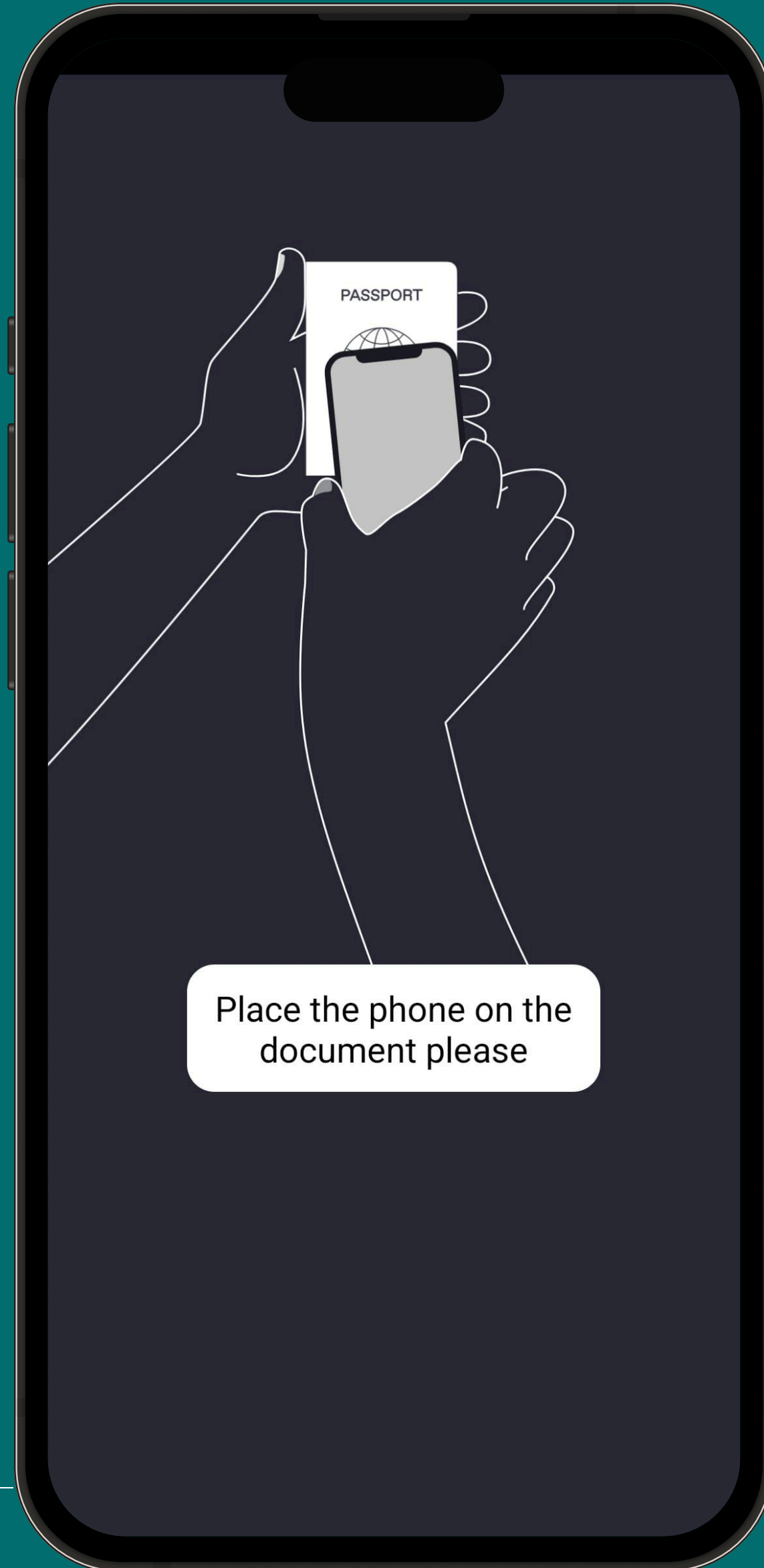




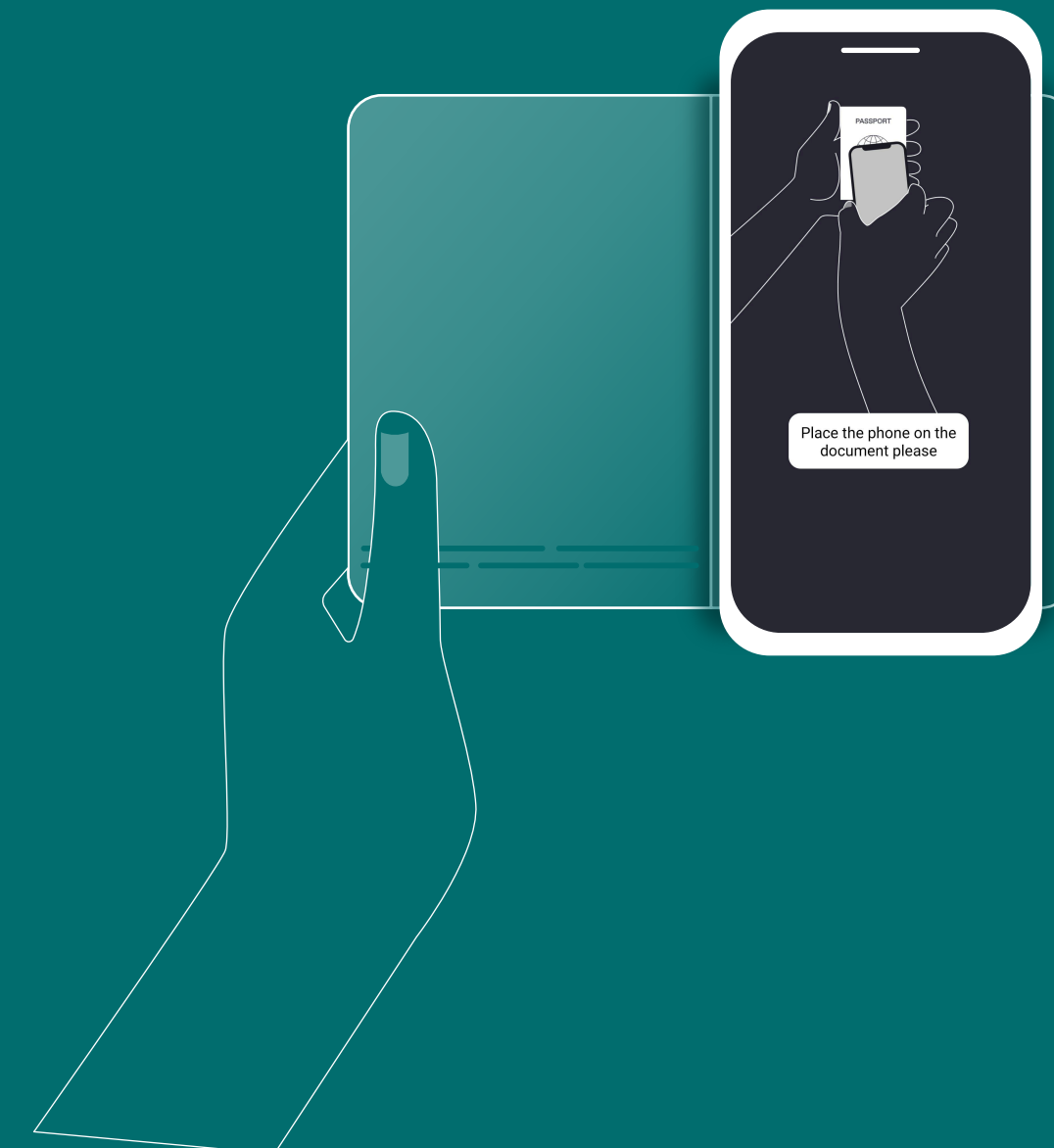
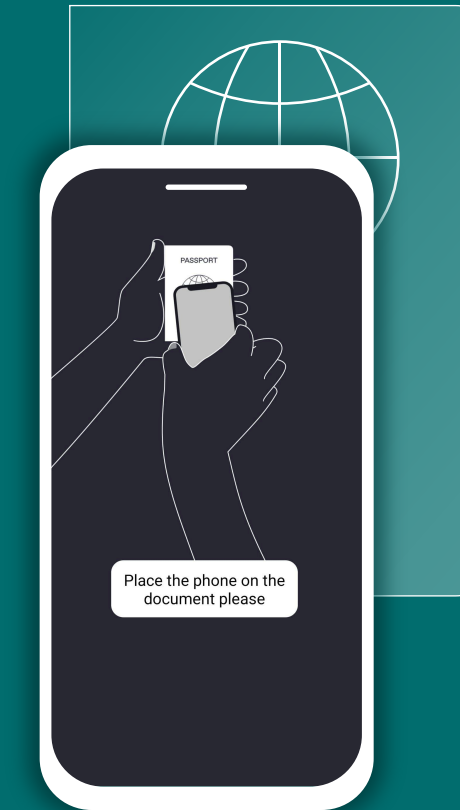
# 04

## Scan Passport

3. For e-Passports, please enable NFC and scan your passport by **placing the mobile on your passport.**



You may place the mobile and the passport on a **flat surface.**







# 05

## Confirm Details

Please enter the passport details as shown in the passport

Nationality

Date of Birth

Family Name

First Name

Expiry Date

Gender

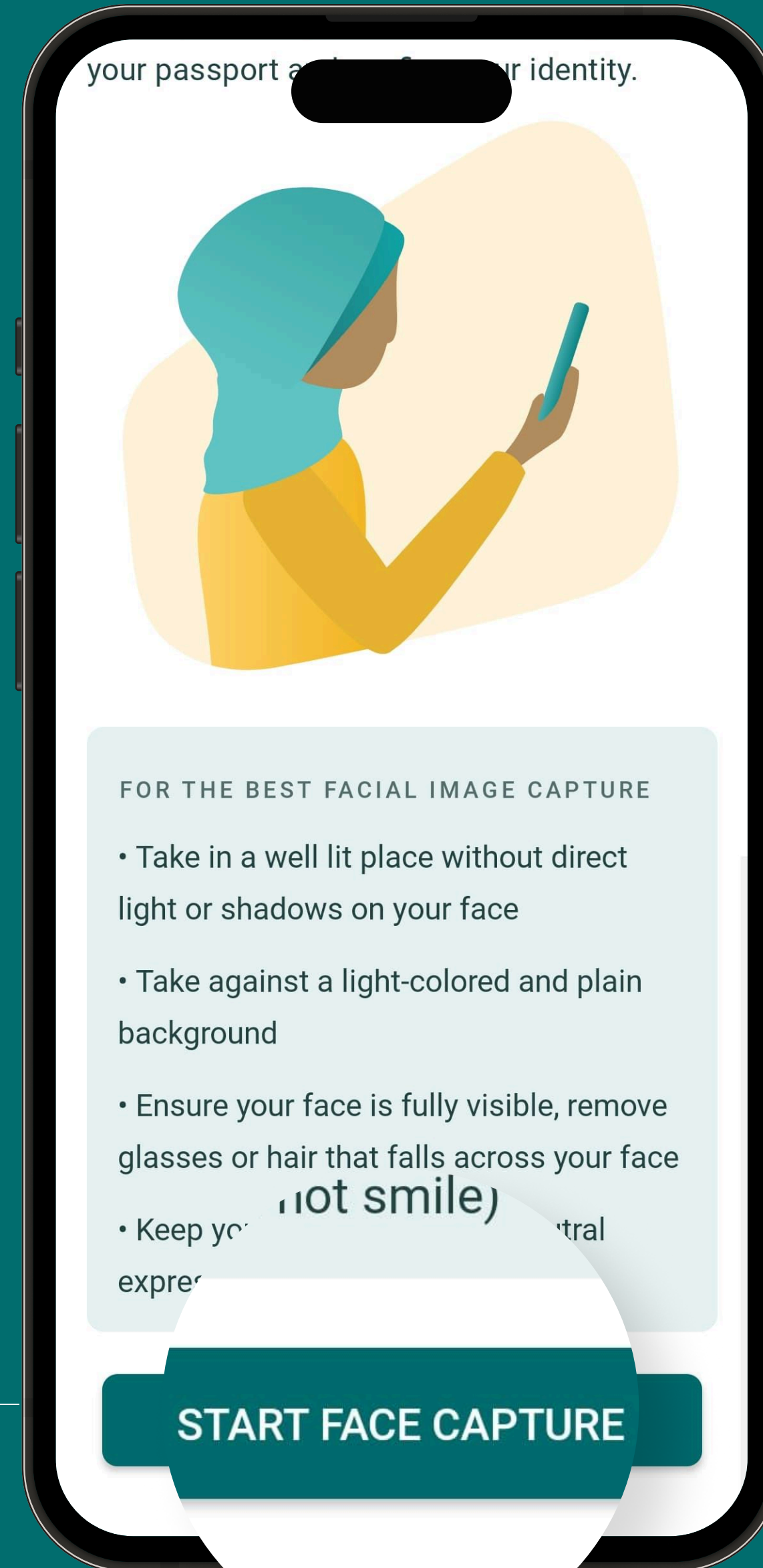
2. Review and confirm your passport details by clicking **Continue**. You may retry scanning or adjust any details if needed.



# 06

## Face Capture

1. Proceed to face capture by clicking **Start Face Capture**.



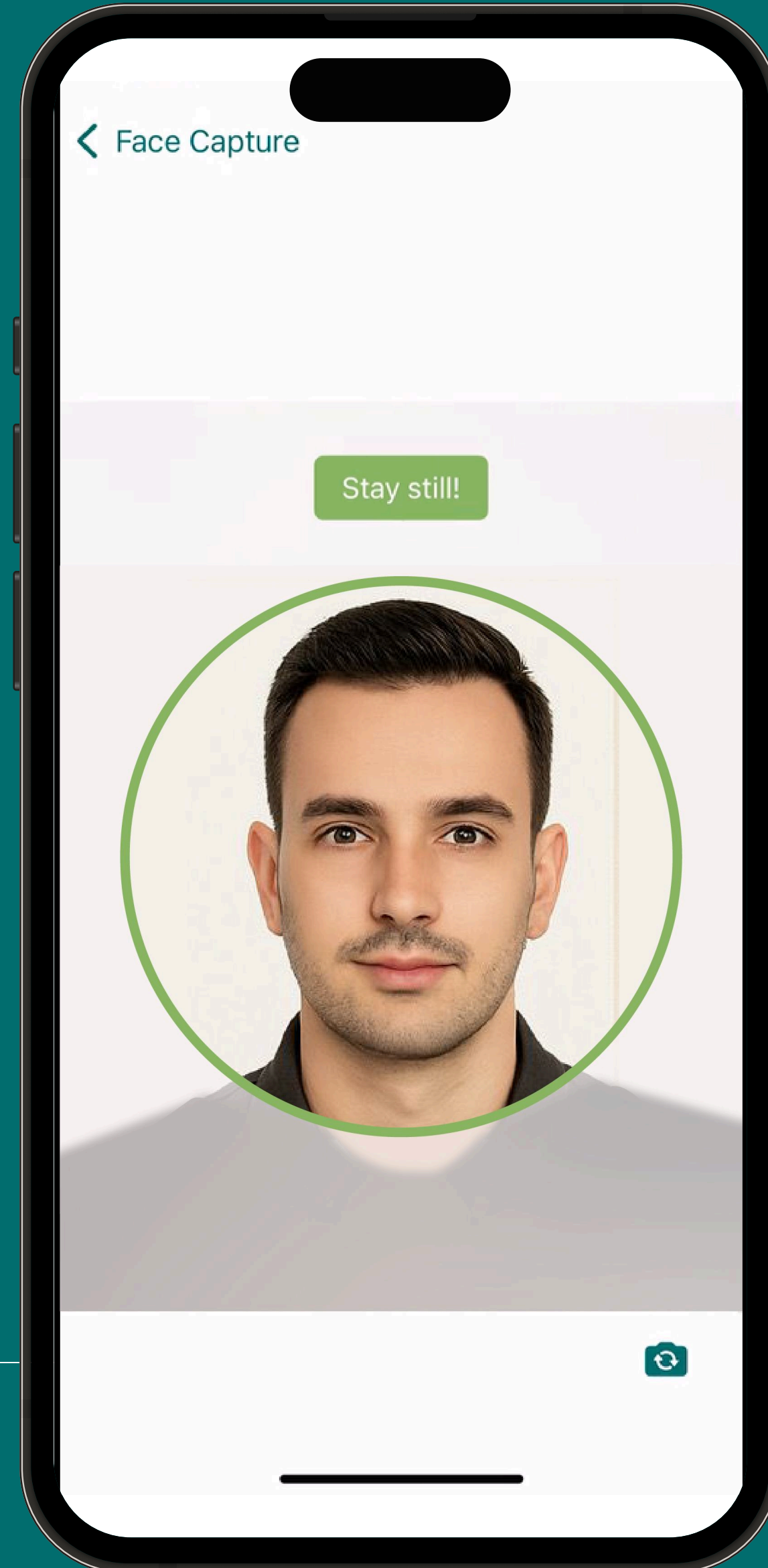


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# 06

## Face Capture

2. Follow the **instructions on screen.**



Scan in a **well-lit area** without direct light or shadows on your face.



Stand in front a **plain, light-colored background.**



Ensure your face is clearly visible. **Remove any glasses** or **move hair away from your face.**

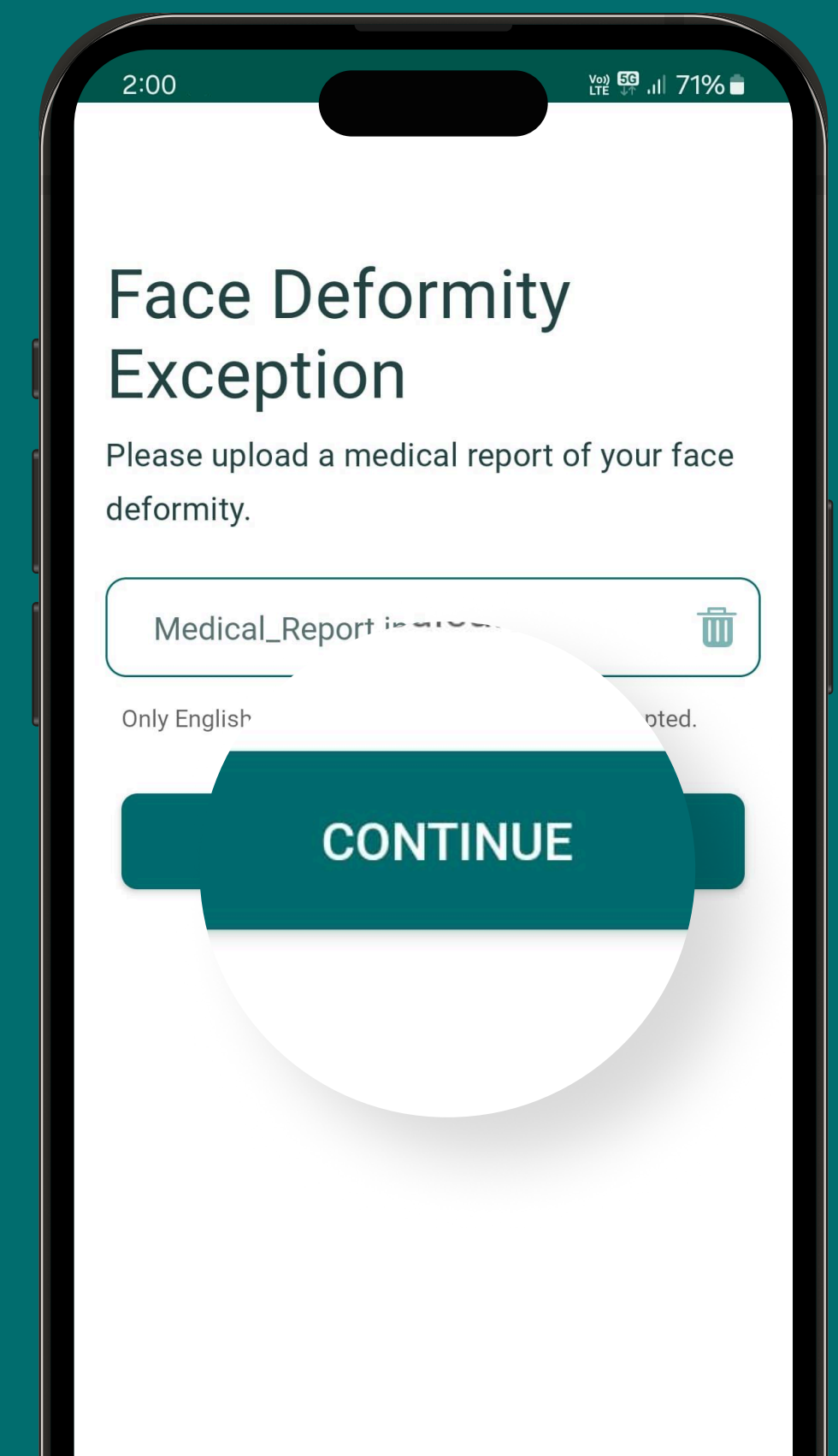
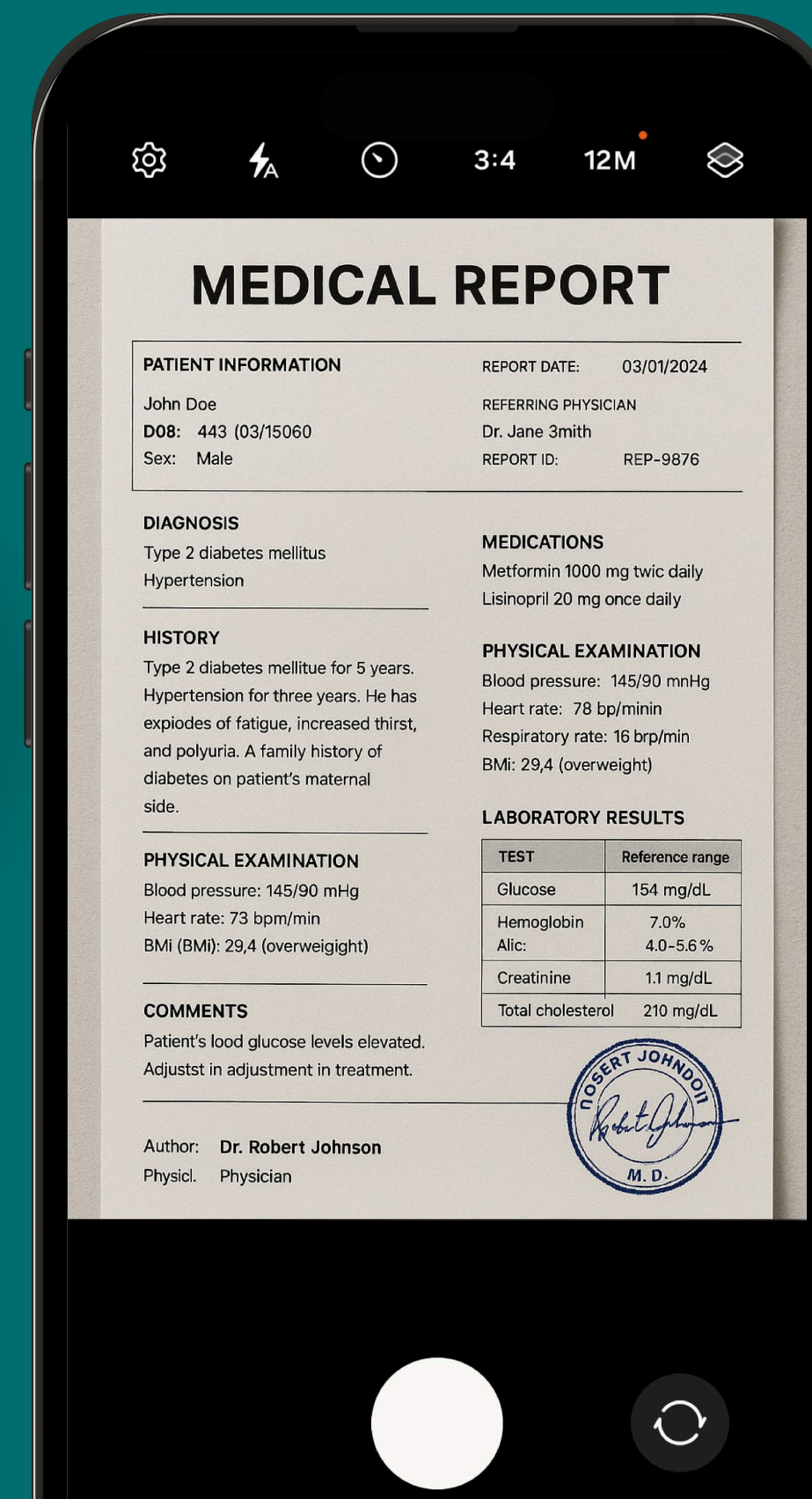
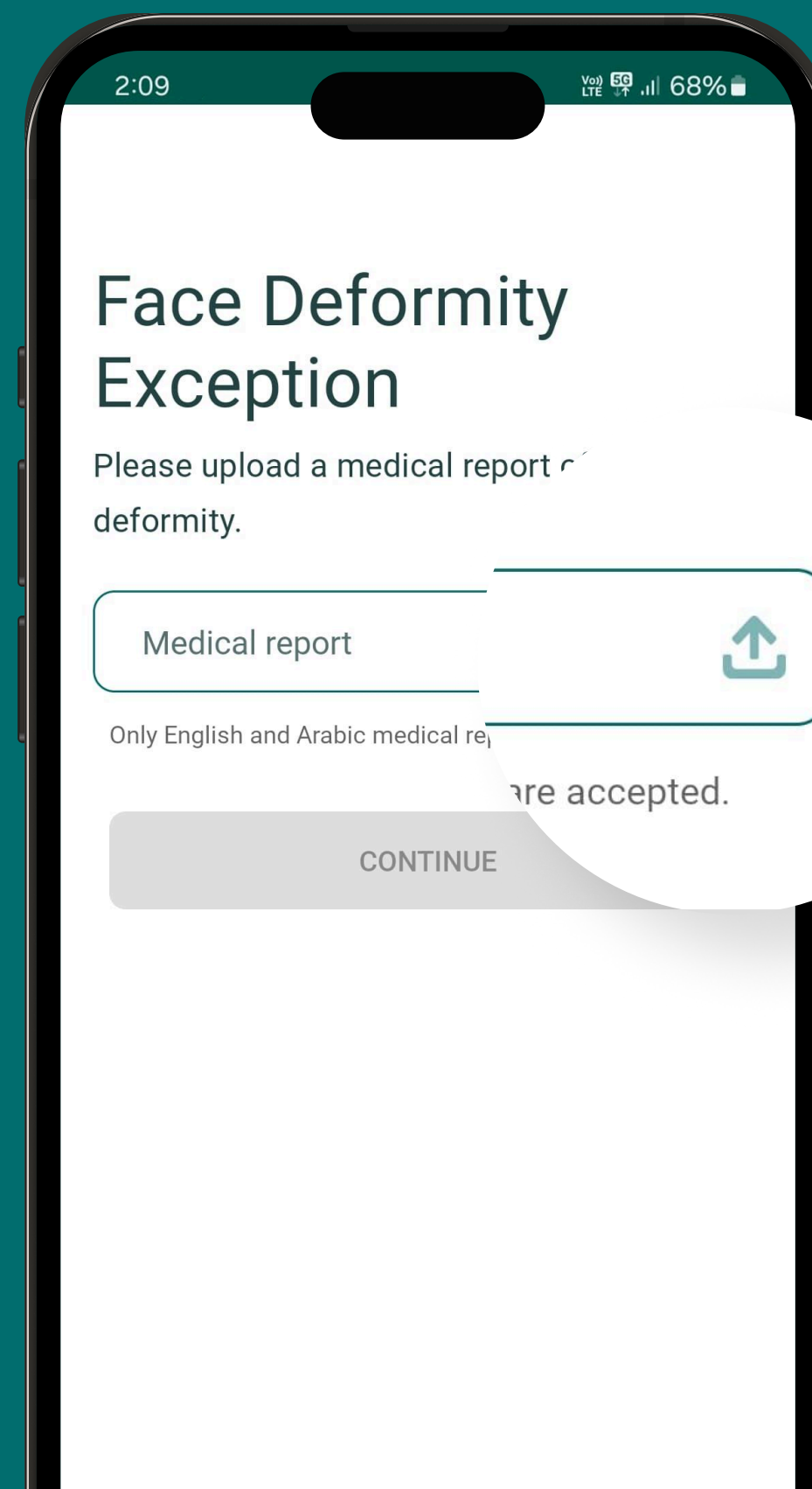
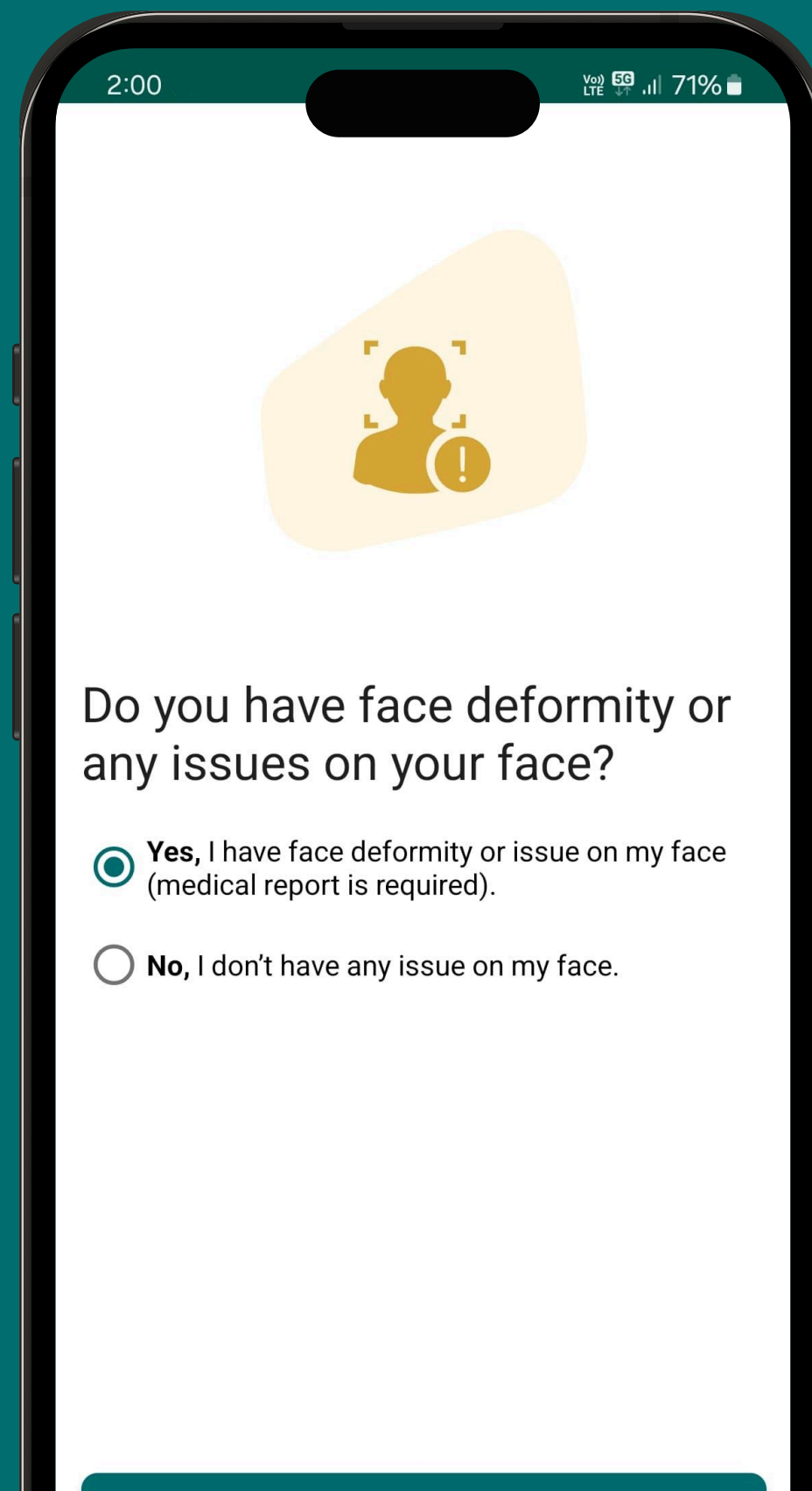


Keep your **eyes open** with a **neutral expression** (do not smile).



# 06 Face Capture

3. If you have any **medical conditions** obstructing a successful face capture, you will be required to take a photo of the medical report for your condition after multiple failed face capture attempts.

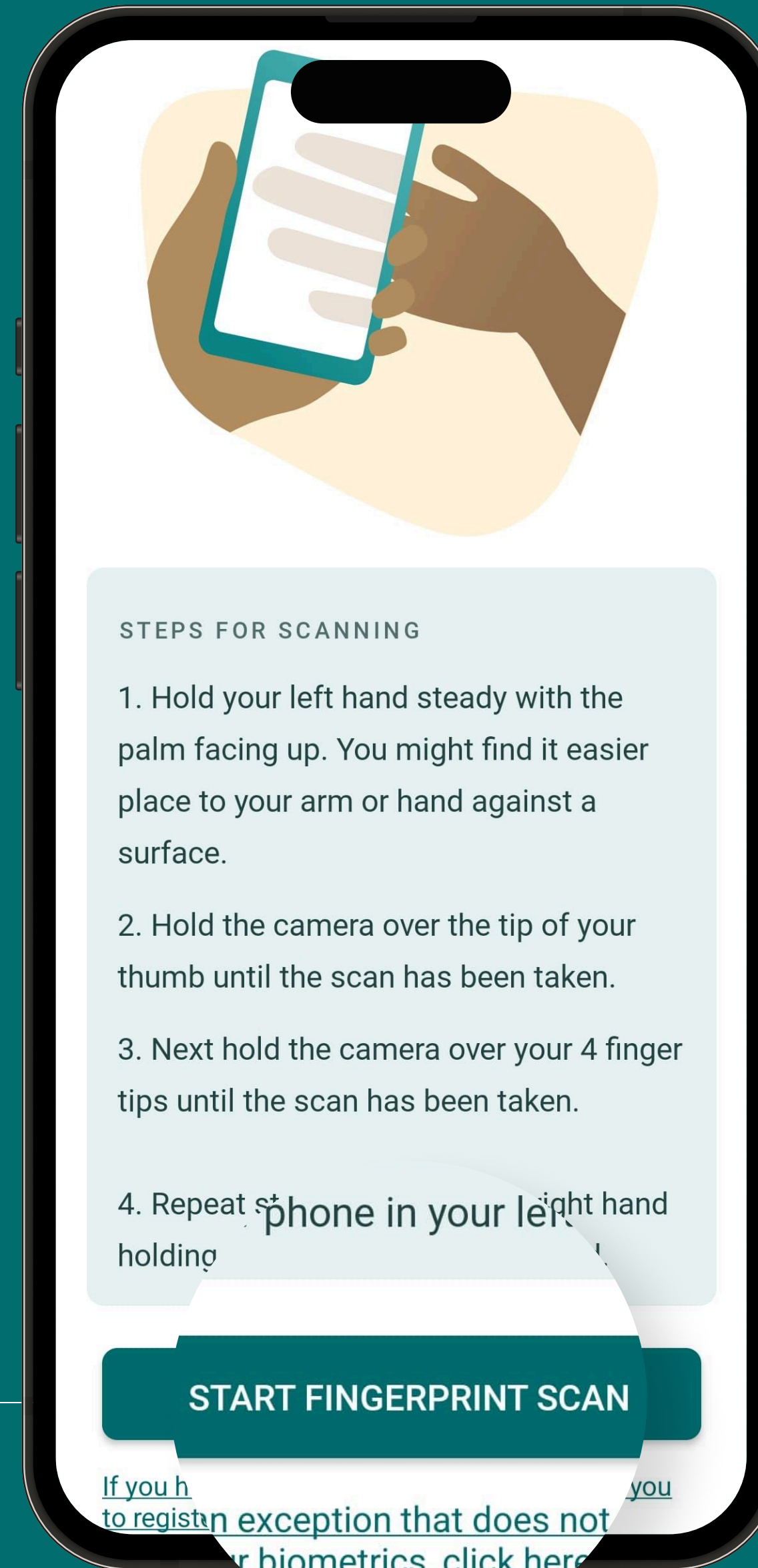




# 07

## Fingerprint Scan

1. Proceed to fingerprint scanning by clicking **Start Fingerprint Scan**.

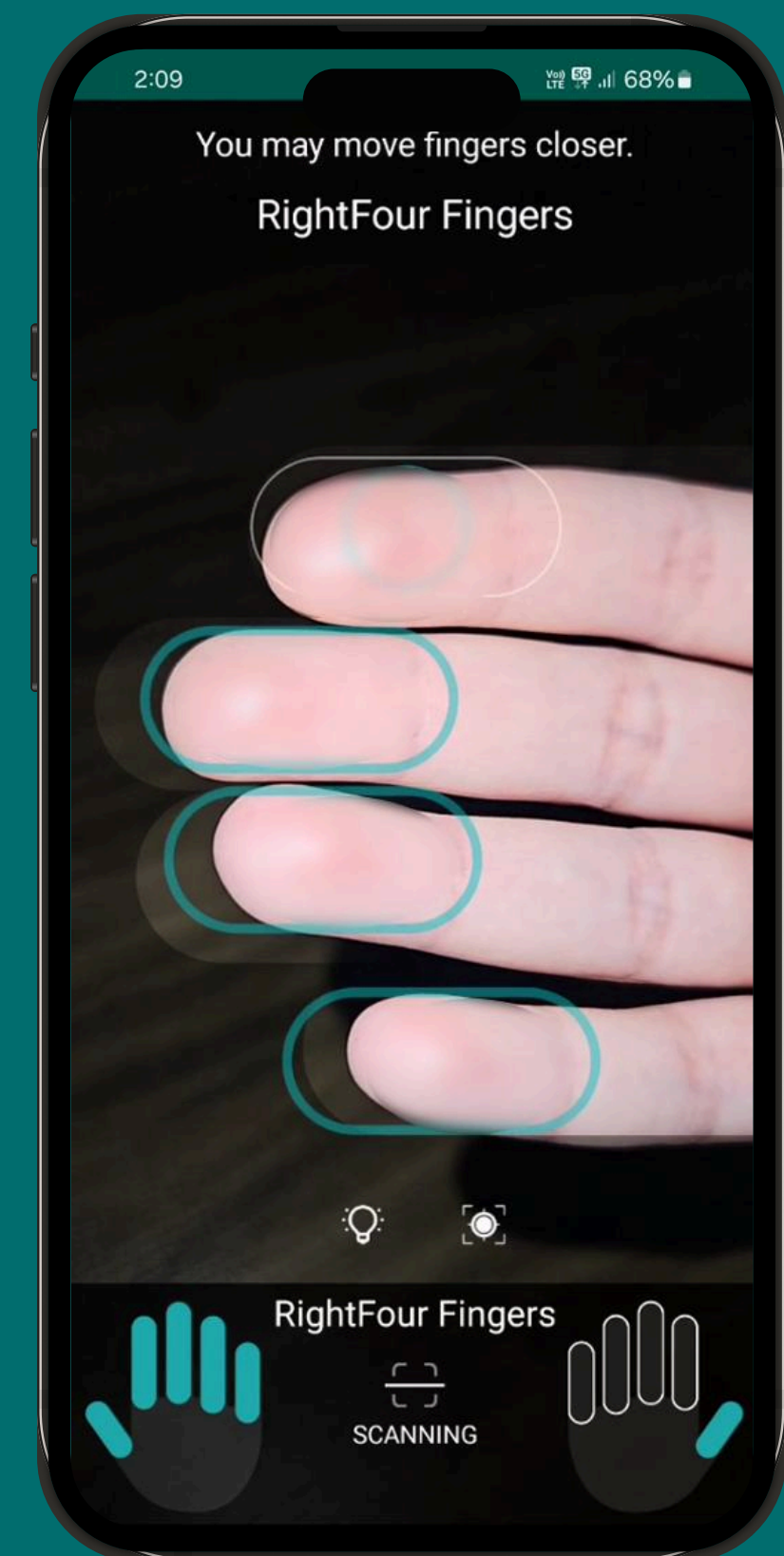
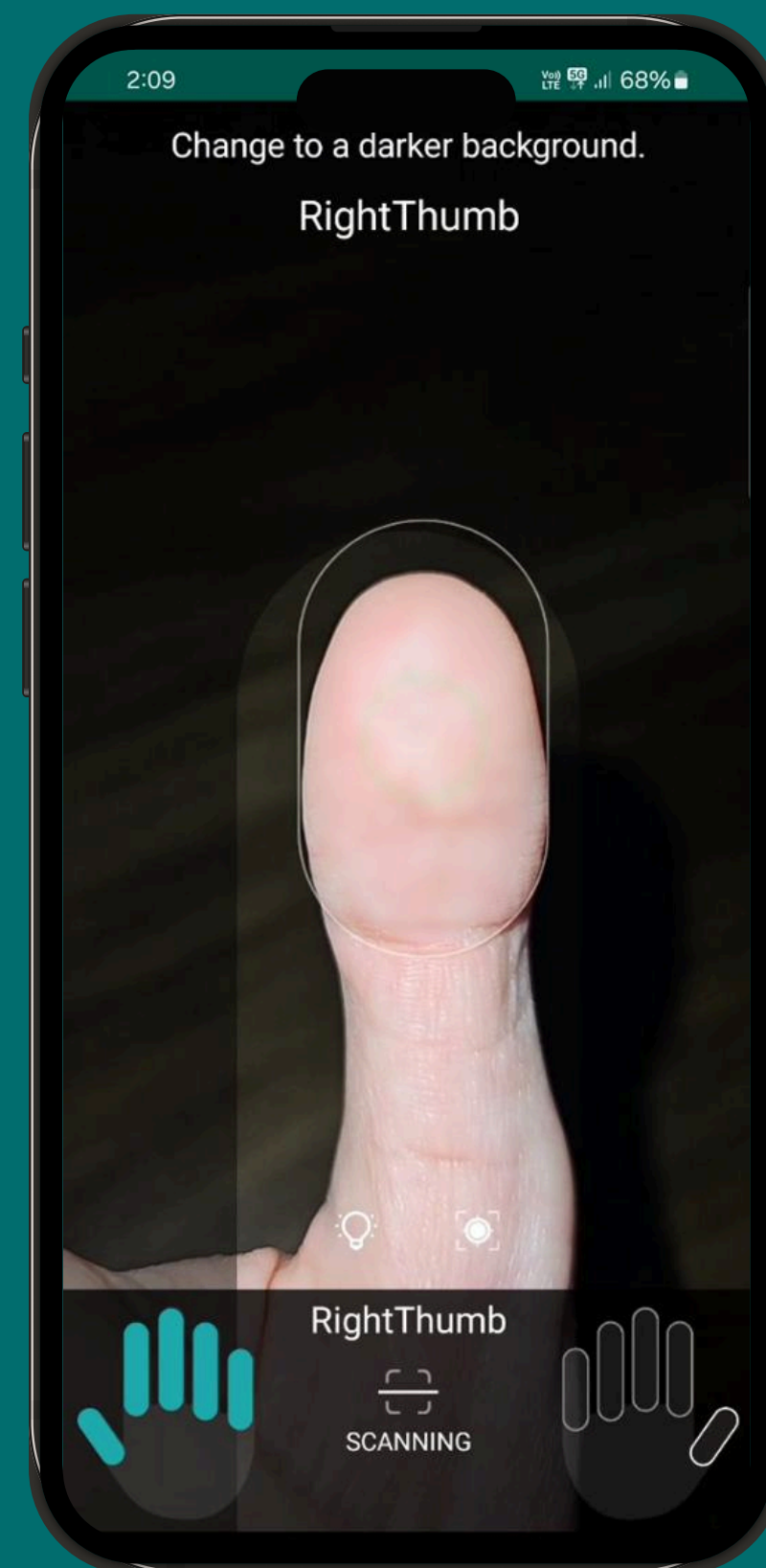
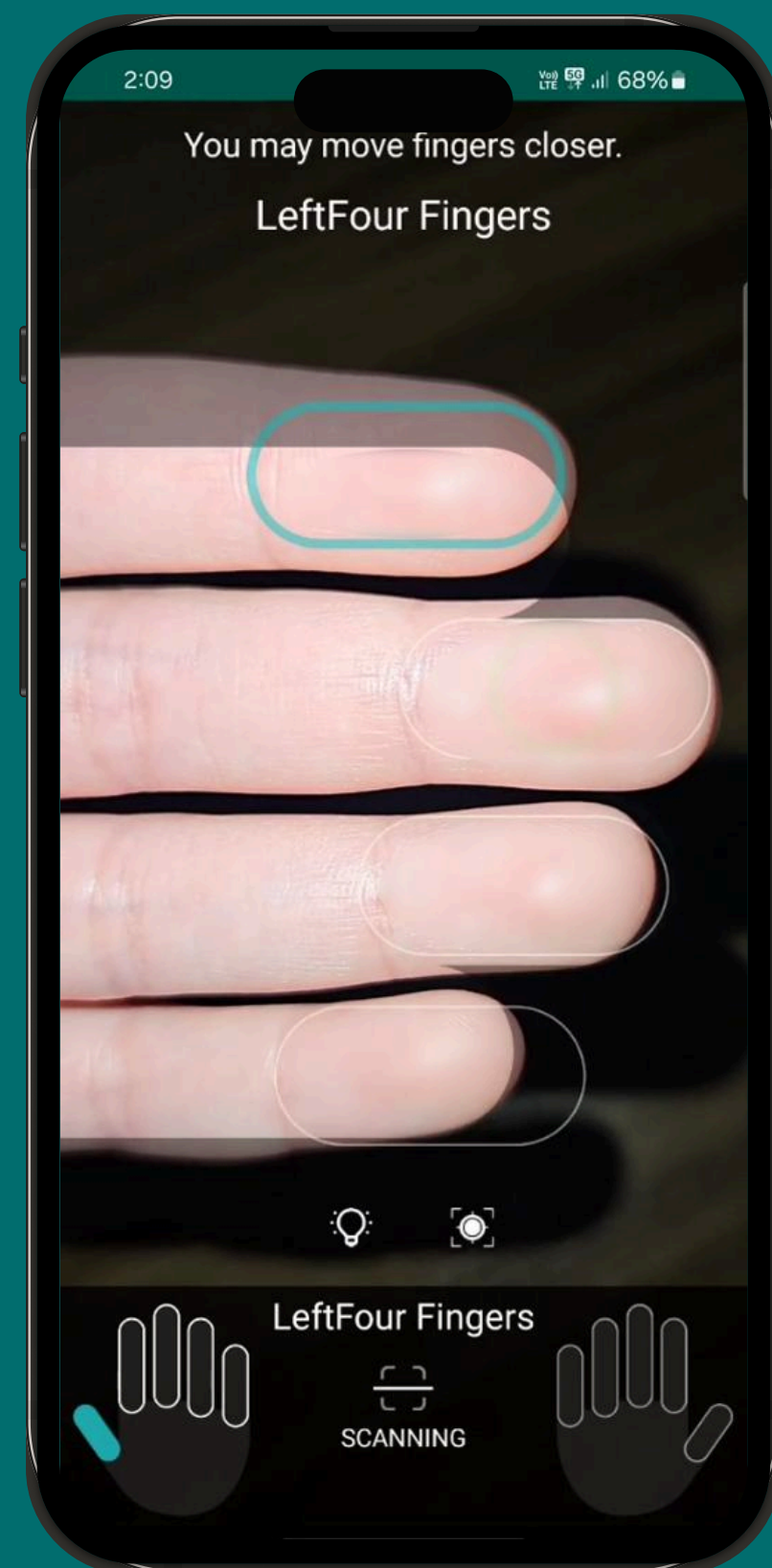
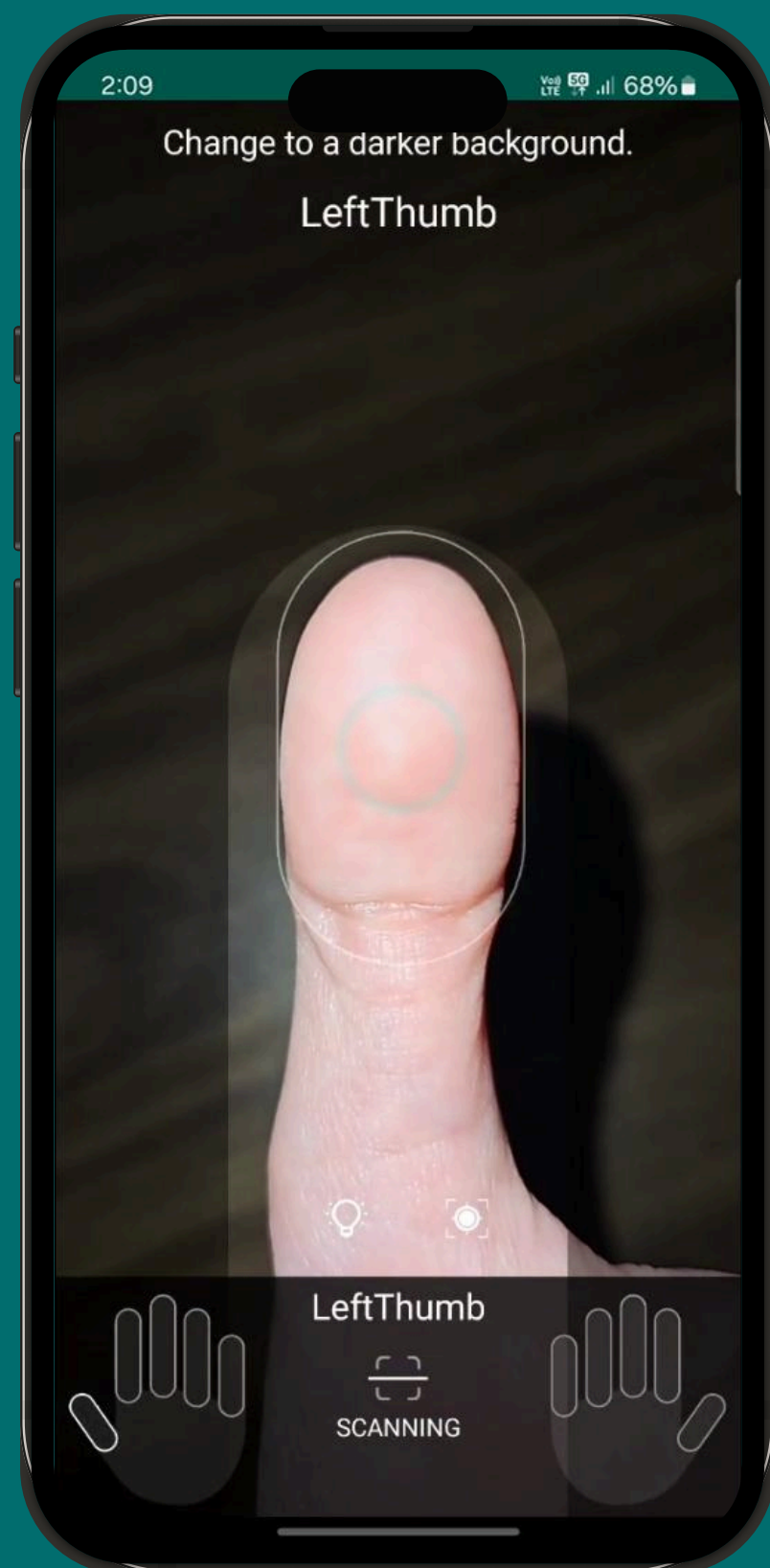




# 07

## Fingerprint Scan

2. Follow the steps of fingerprint scanning while **adhering to the instructions on screen.**

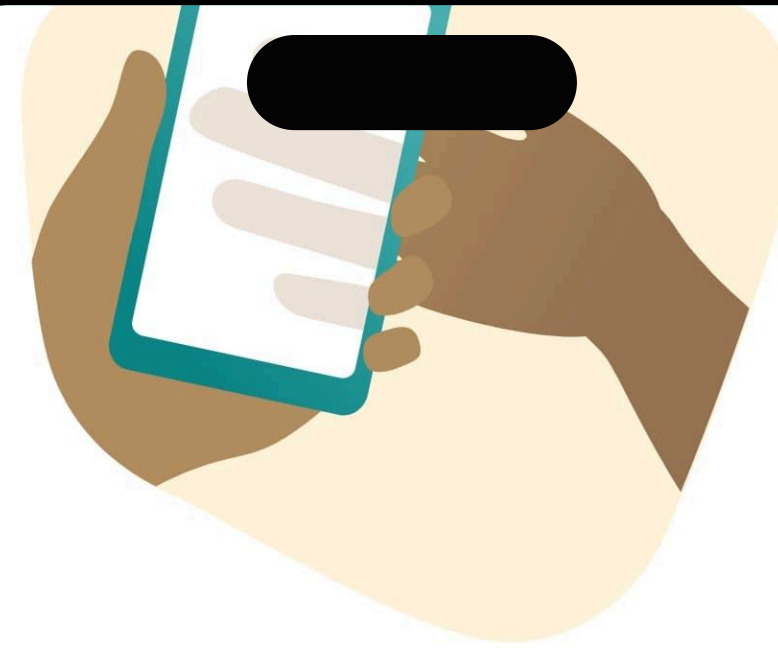




# 07

## Fingerprint Scan

3. If you have a condition that does not allow you to scan your fingerprints, **click on the highlighted text.**



#### STEPS FOR SCANNING

1. Hold your left hand steady with the palm facing up. You might find it easier place to your arm or hand against a surface.
2. Hold the camera over the tip of your thumb until the scan has been taken.
3. Next hold the camera over your 4 finger tips until the scan has been taken.
4. Repeat steps 1–3 with your right hand holding your phone in your left hand.

START FINGERPRINT SCAN

[If you have an exception to register your biometrics](#)

[If you have an exception that does not allow you to register your biometrics, click here](#)



# 07 Fingerprint Scan

4. Select the **type of exception** then take a photo of the **medical report** for your condition by clicking the **upload icon**.

5. When taking a photo of the medical report, ensure it is **clear** and **avoid any glare**.

**MEDICAL REPORT**

**PATIENT INFORMATION**  
John Doe  
DOB: 443 (03/15060)  
Sex: Male

**REPORT DATE:** 03/01/2024  
**REFERRING PHYSICIAN**  
Dr. Jane Smith  
**REPORT ID:** REP-9876

**DIAGNOSIS**  
Type 2 diabetes mellitus  
Hypertension

**MEDICATIONS**  
Metformin 1000 mg twice daily  
Lisinopril 20 mg once daily

**HISTORY**  
Type 2 diabetes mellitus for 5 years. Hypertension for three years. He has episodes of fatigue, increased thirst, and polyuria. A family history of diabetes on patient's maternal side.

**PHYSICAL EXAMINATION**  
Blood pressure: 145/90 mmHg  
Heart rate: 73 bpm/min  
BMI (BMI): 29,4 (overweight)

**LABORATORY RESULTS**

TEST	Reference range
Glucose	154 mg/dL
Hemoglobin A1c	7.0%
Creatinine	1.1 mg/dL
Total cholesterol	210 mg/dL

**COMMENTS**  
Patient's blood glucose levels elevated. Adjust in adjustment in treatment.

Author: **Dr. Robert Johnson**  
Physician

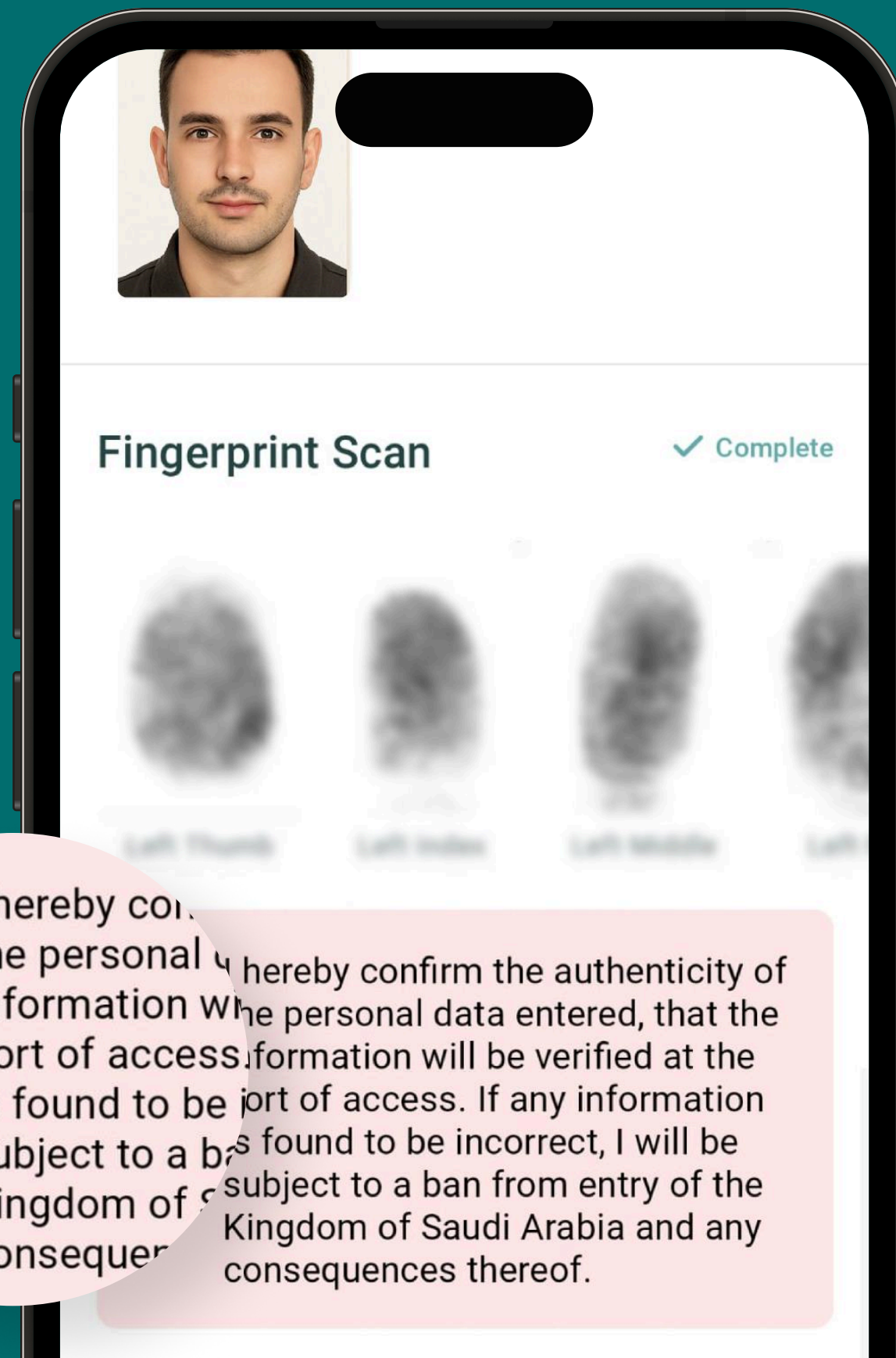
6. Once you have uploaded the medical report, click **continue**.



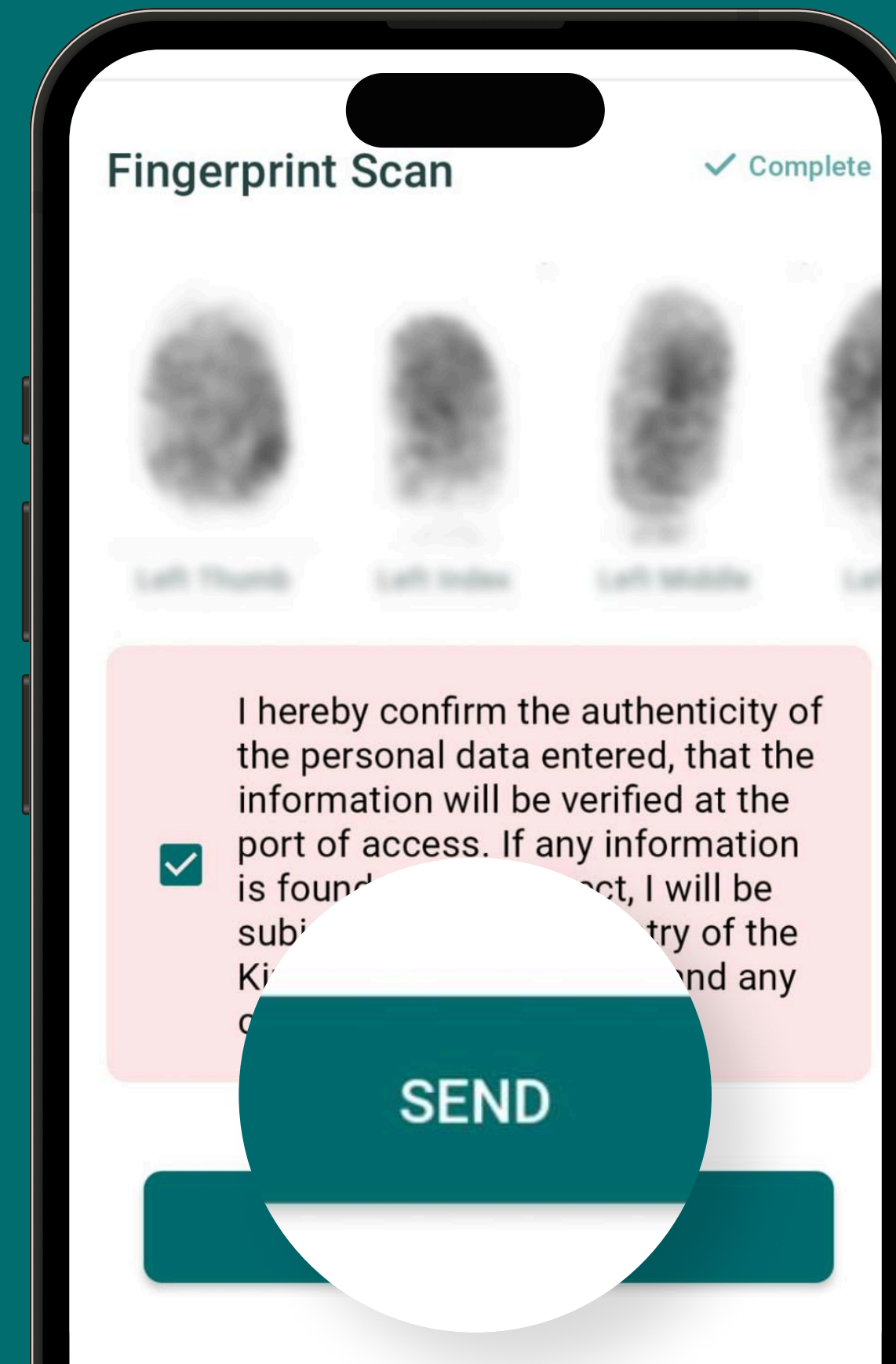
# 08

## Review & Submit

1. Carefully review your **enrollment details**, then check the **disclaimer**.



2. Click **send** to submit your enrollment.



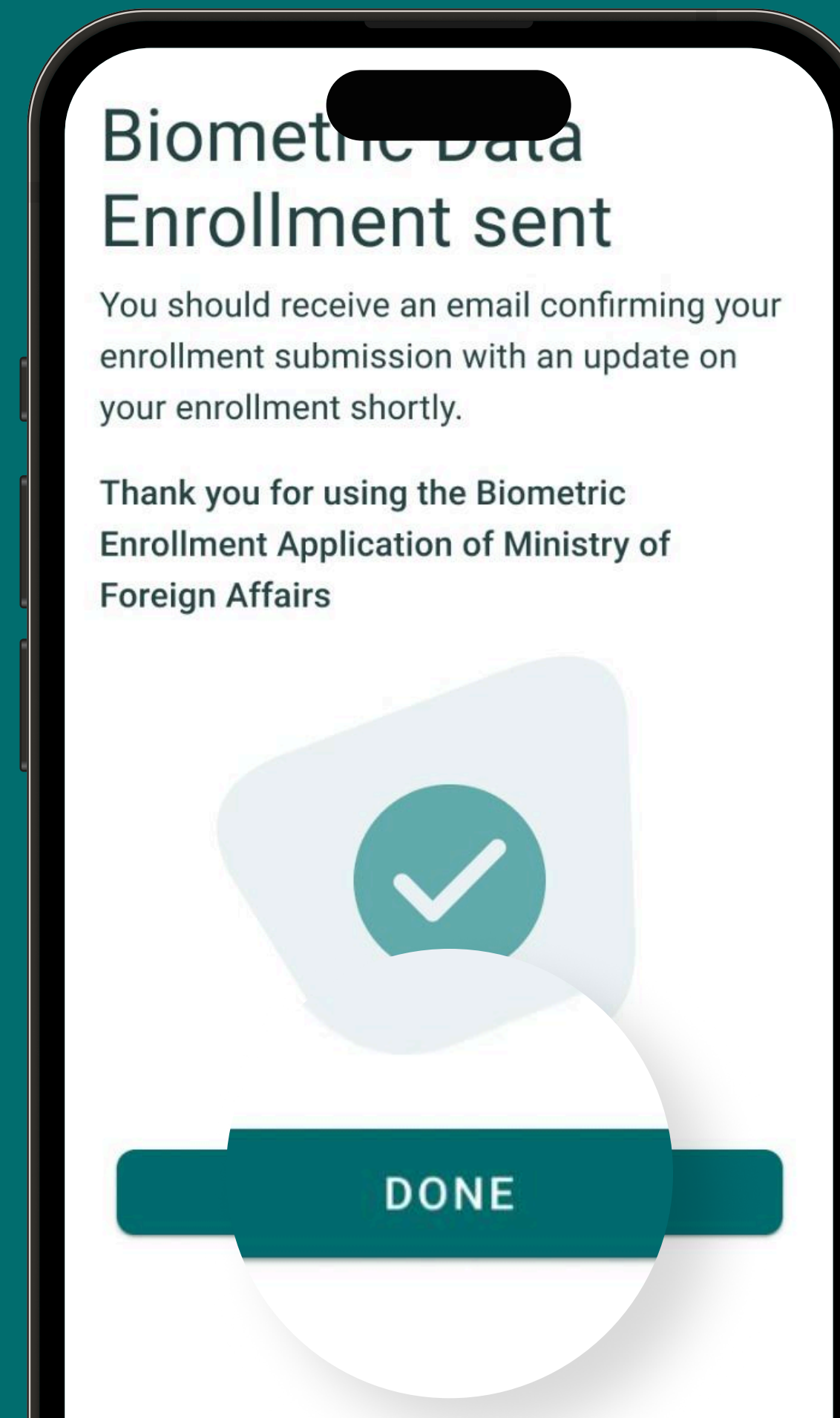


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# Biometric Data Enrollment Sent

You should receive a message confirming your enrollment submission, along with any other updates through **email**.





Thank You



Saudi Visa Bio  
App